

Spanning Backup Quietly Saves the Day for Mannheim School District 83

Jay Duff is the Network Administrator at Mannheim School District 83. He manages technology across four schools and a district office, and is about to add an early childhood center to the list. During the Winter Break of 2011, Mannheim switched to Google Apps.

“Our old solution changed their licensing model, which would have increased our expenses exponentially. When Google Apps For Education became available, and it was free, switching was pretty much a no-brainer.”

Why Back Up Google Apps?

Having worked with technology for a many years, Jay knew that, just like everything else, Google Apps would require a backup solution.

“Google Mail isn’t really susceptible to disasters. Your typical backup is usually disaster recovery and disaster prevention, things like that. For this, it really isn’t. This is about protecting against human error. It’s all about protecting us from ourselves. Also, if somebody does a FOIA (Freedom of Information Act) request, we could open ourselves up to some big trouble if we don’t have a piece of data that somebody asks for.”

“I’ve implemented a backup solution because I like my job. A LOT.”

At Spanning, our mission is not just to protect data, but to protect jobs and reputations. We know that when data goes missing, it can affect the entire organization and IT often ends up called on the carpet for it.

Using Spanning Backup



“I’d recommend Spanning because it gives the most bang for the buck.”

- Jay Duff

Spanning Backup runs quietly in the background every day, but on the occasion that someone loses a file or an email, Jay is ready.

“In one case, a teacher erased some emails, couldn’t find them and so I had to get them back. Spanning worked great. Also, we’ve had several instances where a cross-user restore has saved us a lot of trouble when a user was out of the office.”

Spanning Backup is designed with a singular goal in mind: to make IT administrators’ lives easier. It comes with a complete set of admin tools and protects data unobtrusively.

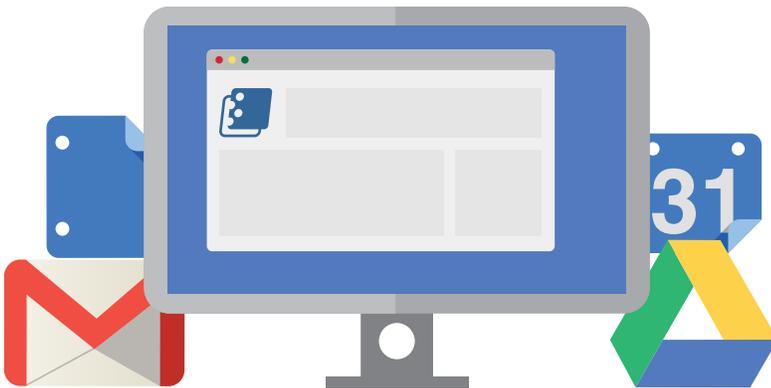
Spanning Backup: An Ideal Solution

When we were building Spanning Backup, we asked ourselves, “How SHOULD it work?” With that in mind, we strove for the most simple user experience we could muster.

“With your backup, you shouldn’t ever have to see it, use it, touch it or anything. And, when you do, it should be seamless. Keep it intuitive, because I don’t want to have to know how to use your product. I want to be able to figure it out on the fly when all hell’s breaking loose, when I’m in a panic because the superintendent is like, ‘I need this file, I need it yesterday.’ I don’t want to have to think about what I’m doing. I just want to be able to do it, and that’s why your interface was such a big deal when I was comparing you guys to Backupify.”

“Using Spanning Backup has allowed me to rest easy, knowing my users’ Google data is safe.”

“I’d recommend Spanning because it gives the most bang for the buck. It’s affordable and has all the features that we need and then some. Also, the interface is constantly improving because the developers really listen to what the users want.”



SCHOOL PROFILE



District Size: 3,088

School Type: K-12

Mannheim School District 83 seeks to develop a passion for learning in a creative, safe, and nurturing environment. Located in Franklin Park, IL, it’s comprised of five schools with an early childhood center on the way.

ABOUT

SPANNING BACKUP

Spanning Backup is the most complete backup and recovery solution for Google Apps and protects your Gmail, Docs & Drive, Sites, Calendar, and Contacts against user errors or an IT-related issue.

Spanning Backup is the highest-rated backup provider on the [Google Apps Marketplace](#). Don’t take our word for it - see for yourself! Try a 14-day free trial by visiting [Spanning.com/try-it-now](#).