



“Using Spanning Backup has allowed me to be less concerned about risk to the documents that we put into Google Drive.”

– Anthony Schroeder
Director of Infrastructure Services
Hamline University



Hamline University Confidently Moves to the Cloud with Spanning Backup

For Hamline University, Google Apps is proving to be a great resource for collaboration, enabling faculty and staff to work together on documents and spreadsheets in real time. But the same features that boost everyone's productivity also raise some concerns about data loss. With so many people making changes to each other's work, there's a real risk that someone might accidentally delete a file that someone else needs. That's what makes backup and recovery for SaaS applications like Google Apps so important.

The Importance of Backup: Combating Data Loss in the Cloud

Moving data management and communications to Google Apps, as Hamline University did, can create significant data protection challenges for an organization. While Google takes every precaution possible on their end to protect the data with which they're entrusted, it's impossible for Google to control what happens on the customer's side. From users accidentally deleting files or emails to hackers deliberately destroying information, the risks to data in cloud applications are significant, but manageable. Hamline clearly understood the potential for problems and made backup a priority.

CUSTOMER PROFILE



HAMLIN
UNIVERSITY

Organization:

Hamline University

Organization Size:

5,000 students and faculty

Industry:

Education

Products Used:

Spanning Backup for Google Apps

Hamline University is Minnesota's oldest university, committed to creating a diverse and collaborative community of learners and dedicated to the development of students' knowledge, values, and skills for successful lives of leadership, scholarship, and service.

"Having a good backup solution for Google Apps was very important in the success of migrating our users from our on-premises system to the cloud," says Anthony Schroeder, Hamline University's Director of Infrastructure Services. "Having a backup solution in place gives us the peace of mind that our data is safe, even though we aren't directly involved with the systems that store and maintain that data."

"Spanning Backup is simple to use, and geared to end users, so our IT staff doesn't always have to do the restore."

- Anthony Schroeder
Director of Infrastructure Services
Hamline University

Spanning Backup: The Better Choice

Spanning Backup wasn't the only solution Hamline University considered when moving email and other functions to the cloud, but it became clear very quickly that it was the right choice for Hamline.

"The fact that Spanning is part of the Cloud Alliance for Google Apps, and that Spanning Backup had a better interface than the other solution we considered, made the decision very easy," says Schroeder. "And overall, we liked their partnership approach to business and building relationships with customers better than the alternative," he adds.

The Spanning Experience: A True Partnership and the End of Worry

So far, Spanning has delivered exactly what Schroeder wanted: a worry-free environment in the cloud for him, his IT staff, and the people who use Google Apps in their jobs every day.

"Spanning has enabled us to show people that all their data is being backed up, which has really helped quell some of their concerns with the data being in the cloud," says Schroeder. "They can see it for themselves every time they use Google Apps."

Schroeder also points to the reassurance that comes with working with a company that wants to be a collaborative partner and not just a vendor. "We have discussed our users' needs with Spanning, and the company has been very receptive to our ideas," he says. "It was clear from the beginning that they were interested in a true partnership, and that's what we were looking for."

"It was clear from the beginning that they were interested in a true partnership, and that's what we were looking for."

- Anthony Schroeder
Director of Infrastructure Services
Hamline University

About Spanning Cloud Apps

Spanning, an EMC company and a leading provider of backup and recovery for SaaS applications, helps organizations to protect and manage their information in the cloud. We provide powerful, enterprise-class data protection for Google Apps, Salesforce, and Office 365. Spanning Backup is the most trusted cloud-to-cloud backup solution for thousands of companies and millions of users around the world. Try a 14-day trial by visiting Spanning.com/try-it-now.