



“Spanning Backup is a great product that fills a gap Google does not currently address.”

- Richard Edwards
Network Manager, Clifton College UK

Clifton College Keeps Google Apps Data Safe with Spanning Backup

From office staff exchanging business data via Google Mail, to students and teachers sharing assignments on Google Drive, Clifton College uses Google Apps extensively for both administrative and academic purposes. The college relies on Spanning Backup for Google Apps to deliver a high-performing, yet easy-to-use, solution for keeping all this critical data safe.

User-friendly Backup and Restore for Non-Technical Users

Google Apps is central to almost everything Clifton College does, yet many of the people who engage with the technology are non-technical users. That means the school needs backup that delivers both the performance to ensure that data is protected and the ease of use to ensure that faculty, staff, and student users can backup and restore data without consulting the IT helpdesk.

“The Spanning Backup interface is extremely easy to navigate, and it’s a very intuitive process for end users to restore their own data,” says Richard Edwards, Network Manager at Clifton College. “We are even using it for our School Intranet Google Sites page.”

“It’s a very intuitive process for end users to restore their own data.”

- Richard Edwards
Network Manager
Clifton College UK

CUSTOMER PROFILE



CLIFTON
COLLEGE
ESTABLISHED 1862

Organization:

Clifton College UK

Organization Size:

2,000 students and faculty

Industry:

Private Education

Products Used:

Spanning Backup for Google Apps

Clifton College opened on September 30, 1862, and offers a unique educational experience to its students. An international school with many students from overseas, Clifton was an American command center during World War II. The school’s famous alumni include actor Trevor Howard, comedian John Cleese, and Great Britain hockey player Lily Owsley.

Filling the Gaps in Google Apps Data Protection

While Google has a number of mechanisms in place to protect data stored on their servers, there's little Google can do to help organizations like Clifton recover from user errors, malicious deletion, and other threats on the customer side. That's the main value Spanning Backup brings to Clifton College: the ability to protect beyond what Google offers.

"Spanning Backup is a great product that fills a gap Google doesn't address," says Edwards. "It allows us to back up all of our Google Apps data in a secure way and, in doing so, provides an additional layer of protection for all of our files and email."

That layer of protection is particularly critical for an educational institution, as Edwards explains. "You're backing up not only core line-of-business data, but also confidential student data and work that could mean the difference between passing and failing their exams," he says. "A loss of data could impact their whole lives."

Customer Support That's There If You Need It

Edwards counts responsive support as one of the most important aspects of the Spanning experience for Clifton College, yet he concedes there's not much need for support with Spanning Backup.

"Spanning is very good at supporting their client base and has helped us with any queries in a quick and concise manner," he says. "To be honest, though, you won't need support; the product does what it will - it just works."



"Spanning protects confidential student data and work that could mean the difference between passing and failing their exams. A loss of data could impact their whole lives."

**- Richard Edwards
Network Manager
Clifton College UK**

About Spanning Cloud Apps

Spanning, an EMC company and a leading provider of backup and recovery for SaaS applications, helps organizations to protect and manage their information in the cloud. We provide powerful, enterprise-class data protection for Google Apps, Salesforce, and Office 365. Spanning Backup is the most trusted cloud-to-cloud backup solution for thousands of companies and millions of users around the world. Try a 14-day trial by visiting Spanning.com/try-it-now.