

9Gauge Recovers Documents in a Snap

The Sync

Joe Cohen, Managing Director of Finance & Business Intelligence for 9Gauge, a company that partners with growing businesses to provide financial, management and operations solutions, often uses Google Apps to share documents with his clients and coworkers. It's easy to use, but sometimes things don't sync properly; this was one of those times.

Joe and one of his coworkers were working with a folder in Google Apps at around the same time. Joe's sync completed. Then his coworker's sync happened, and in the process, several important documents got erased.

The Call

"I got a frantic call from my coworker. 'Where are the signed agreements? Where are the spreadsheets?'"

Joe almost panicked too, until he remembered he was using Spanning Backup.

The Restore

"I went in and found the documents, no problem. They showed up in a restore folder, and then I moved them back to where they needed to be. I was actually really impressed with the interface - it was very easy to use and designed very well."

Without Spanning Backup, Joe says "We would have lost several hours figuring out what we lost and which versions were the latest." The cost would have been more than what they paid for their licenses - which means Spanning Backup paid for itself with a single restoration. Folders, files, emails, important documents - Spanning makes sure that they're always just a few clicks away.

COMPANY PROFILE



9GAUGE
PARTNERS, LLC

Company Size: 11 - 50 employees

Industry: Management Consulting

9Gauge Partners is a firm committed to helping its clients realize their full potential. They engage with C-level management to help them with business planning, process development and optimization, and operational execution.

ABOUT

SPANNING BACKUP

Spanning Backup is the most complete backup and recovery solution for Google Apps and protects your Gmail, Docs & Drive, Sites, Calendar, and Contacts against user errors or an IT-related issue.

Spanning Backup is the highest-rated backup provider on the [Google Apps Marketplace](#). Don't take our word for it - see for yourself! Try a 14-day free trial by visiting [Spanning.com/try-it-now](#).